

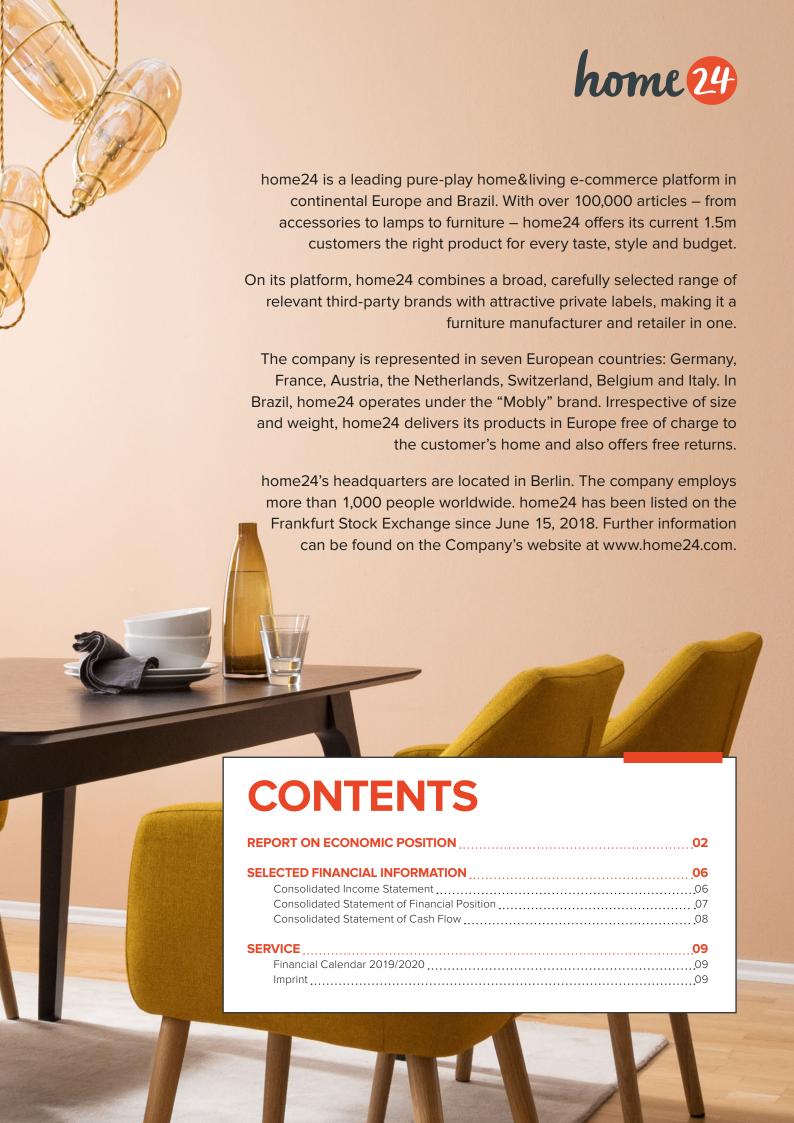
## AT A GLANCE

### **KEY FIGURES**

Non-Financial KPIs	Unit	9M 2019	9M 2018	Change
Number of orders	in k	1,530	1,299	18%
Europe	in k	871	801	9%
LatAm	in k	659	498	32%
Average order value	in EUR	260	264	-2%
Europe	in EUR	346	339	2%
LatAm	in EUR	146	143	2%
Number of active customers (as of September 30)	in k	1,470	1,211	21%
Europe	in k	842	746	13%
Latam	in k	628	465	35%
Employees (as of September 30)	number	1,519	1,380	10%

Financial KPIs	Unit	9M 2019	9M 2018	Change
Revenue	in EURm	262.5	221.1	19%
Gross profit margin	in %	44%	44%	0 pp
Profit contribution margin	in %	24%	24%	0 pp
Adjusted EBITDA margin	in %	-12%	-12%	0 pp
Earnings per share	in EUR	-2.27	-2.43	-7%
Cash flow from operating activities	in EURm	-40.1	-39.8	1%
Cash flow from investing activities	in EURm	-18.9	-16.5	15%
Cash flow from financing activities	in EURm	-5.8	160.7	>-100%
Cash and cash equivalents (as of September 30)	in EURm	43.7	124.1	-65%





# REPORT ON ECONOMIC POSITION

### **AS OF 30 SEPTEMBER 2019**

### FINANCIAL PERFORMANCE OF THE GROUP

### **Simplified Income Statement**

9M 2019	9M 2018	Change	Change in %
262.5	221.1	41.4	19%
-147.8	-124.4	-23.4	19%
114.7	96.7	18.0	19%
44%	44%	Орр	
-138.1	-112.9	-25.2	22%
-1.1	-0.7	-0.4	57%
-33.0	-32.9	-0.1	0%
1.2	1.1	0.1	9%
-1.4	-0.6	-0.8	>100%
-57.7	-49.3	-8.4	17%
23.7	13.0	10.7	82%
-34.0	-36.3	2.3	-6%
3.2	8.0	-4.8	-60%
0.0	1.4	-1.4	-100%
-30.8	-26.9	-3.9	14%
-12%	-12%	Орр	
	262.5 -147.8 114.7 44% -138.1 -1.1 -33.0 1.2 -1.4 -57.7 23.7 -34.0 3.2 0.0 -30.8	-147.8 -124.4  114.7 96.7  44% 44%  -138.1 -112.9  -1.1 -0.7  -33.0 -32.9  1.2 1.1  -1.4 -0.6  -57.7 -49.3  23.7 13.0  -34.0 -36.3  3.2 8.0  0.0 1.4  -30.8 -26.9	262.5         221.1         41.4           -147.8         -124.4         -23.4           114.7         96.7         18.0           44%         44%         Opp           -138.1         -112.9         -25.2           -1.1         -0.7         -0.4           -33.0         -32.9         -0.1           1.2         1.1         0.1           -1.4         -0.6         -0.8           -57.7         -49.3         -8.4           23.7         13.0         10.7           -34.0         -36.3         2.3           3.2         8.0         -4.8           0.0         1.4         -1.4           -30.8         -26.9         -3.9

In EURm	Q3 2019	Q3 2018	Change	Change in %
Revenue	84.5	69.9	14.6	21%
Cost of sales	-46.5	-39.5	-7.0	18%
Gross profit	38.0	30.4	7.6	25%
Gross profit margin	45%	44%	1pp	
Selling and distribution costs	-43.2	-38.7	-4.5	12%
Impairment losses on financial assets	-0.4	-0.3	-0.1	33%
Administrative expenses	-11.3	-10.5	-0.8	8%
Other operating income	0.4	0.5	-0.1	-20%
Other operating expenses	-0.3	-0.2	-0.1	50%
Operating result (EBIT)	-16.8	-18.8	2.0	-11%
Depreciation and amortization	8.4	3.6	4.8	>100%
EBITDA	-8.4	-15.2	6.8	-45%
Share-based payment expenses	1.1	2.1	-1.0	-48%
Costs related to the IPO	0.0	0.1	-0.1	-100%
Adjusted EBITDA	-7.3	-13.0	5.7	-44%
Adjusted EBITDA margin	<b>-9</b> %	-19%	10pp	

In the first nine months of financial year 2019, consolidated **revenue** came to EUR 262.5m, up 19% y-o-y. Adjusted for foreign currency effects, revenue also grew 19% y-o-y. Revenue growth was primarily driven by the higher number of active customers and orders placed. This positive effect was partly offset by a slight decline in the average order value during the reporting period caused by different growth in the segments and the LatAm segment having a structurally lower average order value than the Europe segment.

As of September 30, 2019, home24 had a total of 1.5m active customers, compared to 1.2m as of September 30, 2018. The number of orders placed during the first nine months of 2019 increased by 18% to 1.5m compared to the prior-year period. In the absence of negative one-time effects compared to the prior-year period and driven by a large number of investments, home24 managed to strengthen its market position despite reduced investments as a percentage of revenue in the acquisition of new customers.

Revenue less cost of sales results in **gross profit**. In the first nine months of 2019, the Group posted a gross profit of EUR 114.7m, up +19% from EUR 96.7m in the first nine months of 2018. The increase is in line with the growth in revenue. As a result, the gross profit margin remained steady y-o-y at 44%, as positive gross profit margin effect materialized towards the end of the quarter and will show effect only as of Q4 2019, especially the investments in the outlets.

In EURm	9M 2019	9M 2018	Change	Change in %
Fulfillment expenses	-51.7	-42.3	-9.4	22%
Marketing expenses	-49.0	-46.0	-3.0	7%
Other selling and distribution costs	-37.4	-24.6	-12.8	52%
Total selling and distribution costs	-138.1	-112.9	-25.2	22%
as % of revenue				
Fulfillment expenses ratio	-20%	-19%	-1pp	
Marketing expenses ratio	-19%	-21%	2рр	

In the first nine months of 2019, **selling and distribution costs** amounted to EUR 138.1m, up 22% compared to EUR 112.9m in the corresponding period in 2018. The increase is mainly attributable to other selling and distribution costs, due to scheduled amortization of trademarks and increased depreciation of right-of-use assets, among others. In addition, the ramp-up phase of the new warehouse in Halle (Saale) and the opening of the mega outlets temporarily led to higher fulfillment expenses, especially for handling and moving merchandise. The increase in marketing expenses was below revenue growth, resulting in an improved marketing exprese ratio y-o-y (+2 percentage points).

In the first nine months of 2019, **administrative expenses** remained broadly stable y-o-y at EUR 33.0m.

**Profit contribution** comprises gross profit, fulfillment costs and impairment losses on financial assets. In the first nine months of financial year 2019, the Group generated a profit contribution of EUR 61.9m and a profit contribution margin of 24%.

In the first nine months of 2019, the adjusted EBITDA margin of -12% was on a par with the prior-year figure, as the ramp-up investments have adversely affected fullfilment expenses, especially the significant warehouse expansion projects in both segments. Negative **adjusted EBITDA** increased from EUR 26.9m to EUR 30.8m, mainly due to higher marketing and fulfillment expenses as well as investments in future projects, whose contributions to earnings will materialize in the next quarters. The adjusted amounts include share-based payment expenses for employees and media services provided to the Company, with the prior-year figures also containing IPO-related costs.

The third quarter 2019 showed first effects on these investments paying off, with adjusted EBITDA margin being at historic best Q3 level already.

### FINANCIAL PERFORMANCE OF THE SEGMENTS

n EURm	9M 2019	9M 2018	Change	Change in %
Revenue				
Europe	197.4	171.8	25.6	15%
LatAm	65.1	49.3	15.8	32%
Adjusted EBITDA				
Europe	-27.9	-27.0	-0.9	3%
LatAm	-2.9	0.1	-3.0	>-100%

Q3 2019	Q3 2018	Change	Change in %
62.5	53.4	9.1	17%
22.0	16.5	5.5	33%
-5.8	-12.7	6.9	-54%
-1.5	-0.3	-1.2	>100%
	62.5 22.0 -5.8	62.5 53.4 22.0 16.5 -5.8 -12.7	62.5 53.4 9.1 22.0 16.5 5.5 -5.8 -12.7 6.9

In the first nine months of 2019, **revenue** in the Europe segment amounted to EUR 197.4m, up 15% y-o-y, representing 75% of Group revenue. In the first nine months of 2019, revenue in the LatAm segment came to EUR 65.1m, up 32% y-o-y, thus contributing 25% to Group revenue. Adjusted for foreign currency effects, revenue in the LatAm segment grew by 35% y-o-y. In both segments, there was an increase in the number of active customers and orders placed, while the average order value per segment remained broadly stable.

The Europe segment generated negative **adjusted EBITDA** of EUR 27.9m after EUR 27.0m in the prior-year period. The adjusted EBITDA margin came in at -14% compared to -16% in the prior-year period. The LatAm segment generated an adjusted EBITDA of EUR -2.9m after EUR 0.1m in the prior-year period. The adjusted EBITDA margin came in at -5% compared to 0% in the prior-year period.

### **CASH FLOWS**

In EURm	9M 2019	9M 2018	Q3 2019	Q3 2018
Cash flow from operating activities	-40.1	-39.8	-0.8	-20.1
thereof from change in net working capital	-6.7	-8.7	7.8	-6.6
Cash flow from investing activities	-18.9	-16.5	-6.0	-6.7
Cash flow from financing activities	-5.8	160.7	-0.9	17.7
Net change in cash and cash equivalents	-64.8	104.4	-7.7	-9.1
Cash and cash equivalents at the beginning of the period	108.6	19.9	51.4	133.3
Effect of exchange rate changes on cash and cash equivalents	-0.1	-0.2	0.0	-0.1
Cash and cash equivalents at the end of the period	43.7	124.1	43.7	124.1

In the first nine months of 2019, the Group's negative cash flow from operating activities amounted to EUR 40.1m compared to EUR 39.8m in the prior-year period. In the current financial year, the cash flow from operating activities was negatively impacted in particular by the loss from operating activities and the change in net working capital.

Cash outflows from investing activities primarily continued to relate to investments in internally generated and purchased software and the construction of the warehouses in Halle (Saale) and Brazil.

The cash flow from financing activities primarily concerns repayments of lease liabilities.

In total, the Group's cash and cash equivalents fell by EUR 64.9m in the first nine months of 2019.

### **FINANCIAL POSITION**

In EURm	September 30, 2019	December 31, 2018	Change	Change in %
Non-current assets	123.6	107.2	16.4	15%
Current assets	104.4	167.9	-63.5	-38%
Total assets	228.0	275.1	-47.1	-17%

In EURm	Septem- ber 30, 2019	Decem- ber 31, 2018	Change	Change in %
Equity	92.7	150.2	-57.5	-38%
Non-current liabilities	47.0	34.9	12.1	35%
Current liabilities	88.3	90.0	-1.7	-2%
Total equity and liabilities	228.0	275.1	-47.1	-17%

The assets and equity and liabilities of the Group changed compared to December 31, 2018, primarily because of the following balance sheet items:

The increase in non-current assets and non-current liabilities is primarily due to property and equipment, and capitalized right-of-use assets and lease liabilities from new leases, mainly for the new warehouse locations in Europe and Brazil, and for additional retail space in the LatAm segment.

Current assets decreased in particular due to the change in cash and cash equivalents explained in the "Cash flows" section.

Equity decreased by EUR 57.5m, mainly due to the operating result.

Overall, total assets decreased by EUR 47.1m from EUR 275.1m to EUR 228.0m.

#### **OVERALL ASSESSMENT**

Parallel to a large number of investments and the optimization of business processes, the Group was able to significantly increase its revenues in the first nine months of financial year 2019. This increase was based primarily on improved customer order processing and further investments in the acquisition of new customers. As expected, the main key factors for the negative impact on profitability compared to the prior-year period were higher expenses for the opening and ramp-up of the new warehouse locations in Europe and Brazil and the mega outlets.

### **FUTURE PERFORMANCE AND OUTLOOK**

On its road to profitability, home 24 has successfully implemented the milestones outlined at the beginning of 2019. These are already having a positive impact on revenue and will have an increasingly positive effect on profitability going forward.

home 24 confirms its guidance of generating revenue growth in 2019 at or slightly above the 2018 growth rate (of 18% at constant currency).

Regarding the improvement of its adjusted EBITDA margin, home 24 also confirms its guidance of -6% to -9% for 2019 as a whole. In the remaining quarter, home 24 anticipates that efficiencies from investments underway and new initiatives to win customers and reduce costs will pave the way to profitability in terms of adjusted EBITDA. home 24 continues to anticipate break-even based on adjusted EBITDA at the end of 2019.

The Group will continue to sustainably pursue its growth strategy and also maintain its focus on continuously improving profitability in order to expand the Group's competitive position. This tradeoff will be cautiously managed taking into account the available liquidity position.

### CHANGES ON THE MANAGEMENT BOARD OF HOME24 SE AFTER THE REPORTING DATE

Based on a resolution adopted on October 29, 2019, the Supervisory Board of home24 SE appointed Brigitte Wittekind to the Company's Management Board for a term of two years effective January 1, 2020. She succeeds Christoph Cordes, who will step down from the Management Board of home24 SE for personal reasons effective December 31, 2019 in agreement with the Supervisory Board. At the same time, the Supervisory Board reached an agreement with Marc Appelhoff on an early extension of his term of office until December 31, 2022. Marc Appelhoff was also appointed Chairman of the Management Board (CEO) of home24 SE effective January 1, 2020.

Berlin, November 26, 2019

Marc Appelhoff

**Christoph Cordes** 

C. Celles

Johannes Schaback

# SELECTED FINANCIAL INFORMATION

### **CONSOLIDATED INCOME STATEMENT**

In EURm	9M 2019	9M 2018
Revenue	262.5	221.1
Cost of sales	-147.8	-124.4
Gross profit	114.7	96.7
Selling and distribution costs	-138.1	-112.9
Impairment losses on financial assets	-1.1	-0.7
Administrative expenses	-33.0	-32.9
Other operating income	1.2	1.1
Other operating expenses	-1.4	-0.6
Operating result (EBIT)	-57.7	-49.3
Finance income	0.6	0.6
Finance costs	-3.9	-3.1
Loss before taxes	-61.0	-51.8
Income taxes	0.4	-0.3
Loss for the period	-60.6	-52.1
Loss attributable to:		
Owners of the parent company	-59.0	-51.6
Non-controlling interests	-1.6	-0.5

## CONSOLIDATED STATEMENT OF FINANCIAL POSITION

In EURm	September 30, 2019	December 31, 2018
Non-current assets		
Property and equipment	19.0	10.7
Intangible assets	41.6	48.9
Right-of-use assets	49.9	37.6
Financial assets	9.2	9.0
Other non-financial assets	3.9	1.0
Total non-current assets	123.6	107.2
Current assets		
Inventories	39.9	32.6
Advance payments for inventories	1.9	2.4
Trade receivables	11.1	16.7
Other financial assets	2.7	2.2
Other non-financial assets	5.1	5.4
Cash and cash equivalents	43.7	108.6
Total current assets	104.4	167.9
Total assets	228.0	275.1
In EURm	September 30, 2019	December 31, 2018
Equity	September 30, 2013	
Issued capital	26.4	26.1
Treasury shares	-0.1	-0.1
Capital reserves	125.7	125.4
Other reserves	-4.8	-4.6
Accumulated loss/retained earnings	-4.9	15.5
Equity attributable to the owners of the parent company	106.3	162.3
	-13.6	-12.1
Non-controlling interests  Tatal aguita:	92.7	150.2
Total equity  Non-current liabilities	52.1	150.2
	0.7	0.8
Borrowings		0.8
Lease liabilities  Other financial liabilities	43.2	31.1
Other financial liabilities	2.0	0.5
Provisions  Defended to a liabilities		1.4
Deferred tax liabilities  Total non-current liabilities	0.6 <b>47.0</b>	1.1 34.9
Current liabilities	47.0	34.9
	2.2	2.5
Borrowings Leaco liabilities	3.2	
Lease liabilities  Trade payables	10.3	7.7
Trade payables  Advance payments received	55.6	56.2
Advance payments received	10.2	14.6
Income tax liabilities	0.1	0.1
Other financial liabilities	3.1	3.6
Other non-financial liabilities	5.4	4.7
Provisions	0.4	0.6
Total current liabilities	88.3	90.0
Total liabilities	135.3	124.9
Total equity and liabilities	228.0	275.1

## **CONSOLIDATED STATEMENT OF CASH FLOW**

In EURm	9M 2019	9M 2018
Cash flow from operating activities		
Loss before taxes	-61.0	-51.8
Depreciation of property and equipment	2.4	1.2
Amortization of intangible assets	13.7	6.3
Depreciation of right-of-use assets	7.6	5.5
Non-cash expenses from share-based payments	3.2	8.0
Other non-cash income and expenses	1.0	0.5
Change in provisions	-0.1	-0.2
Change in not working capital		
Change in net working capital	7.1	0.5
Change in inventories and advanced payments for inventories		0.5
Change in trade receivables and other assets	2.5	-7.8
Change in trade payables and other payables	2.3	-0.1
Change in advance payments received	-4.4	
Change in other assets/liabilities	-0.1	-0.4
Income taxes paid, less reimbursements	-0.1	-0.2
Cash flow from operating activities	-40.1	-39.8
Cash flow from investing activities		
Payments to acquire property and equipment	-10.0	-2.0
Payments to acquire intangible assets	-8.8	-12.3
Change in restricted cash and long-term security deposits	-0.2	-2.2
Proceeds from government grants	0.1	0.0
Cash flow from investing activities	-18.9	-16.5
Cash flow from financing activities		
Proceeds from capital increase by shareholders less transaction costs	-0.3	167.1
Cash paid to owners and non-controlling interests	0.0	-0.4
Proceeds from borrowings	0.9	11.7
Repayment of borrowings	-0.3	-12.0
Redemption of lease liabilities	-7.7	-5.7
Proceeds from lease incentives received	1.6	0.0
Cash flow from financing activities	-5.8	160.7
Net change in cash and cash equivalents	-64.8	104.4
Cash and cash equivalents at the beginning of the period	108.6	19.9
Effect of exchange rate changes on cash and cash equivalents	-0.1	-0.2
Cash and cash equivalents at the end of the period	43.7	124.1

## FINANCIAL CALENDAR 2019/2020

December 02, 2019	Berenberg European Conference (Pennyhill), Ascot (UK)	
February 11, 2020	Trading Update FY 2019	
April 07, 2020	Publication annual financial report 2019	
May 12, 2020	Publication quarterly financial report (call-date Q1)	
June 03, 2020	Annual General Meeting	
August 18, 2020	Publication half-yearly financial report	
November 10, 2020	Publication quarterly financial report (call-date Q3)	

## **IMPRINT**

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### CONSULTING, CONCEPT&DESIGN

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### Legal Disclaimer

This document contains forward-looking statements. These statements reflect the current view, expectations and assumptions of the management of home24 SE and are based upon information currently available to the management of home24 SE. Forward-looking statements should not be construed as a promise of future results and developments and involve known and unknown risks and uncertainties. Various factors could cause actual future results and developments to differ materially from the expectations and assumptions described in this document. These factors include, in particular, changes to the overall economic framework conditions and the general competitive environment. Besides, developments on the financial markets and changes of currency exchange rates as well as changes in national and international legislation, in particular tax legislation, and other factors have influence on the future results and developments of the Company. Neither home24 SE nor any of its affiliates assume any kind of responsibility, liability or obligations for the accuracy of the forward-looking statements and their underlying assumptions in this document. Neither home24 SE nor any of its affiliates do assume any obligation to update the statements contained in this document.

This quarterly statement has been translated into English. It is available for download in both languages at www.home24.com. If there are variances, the German version has priority over the English translation.



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